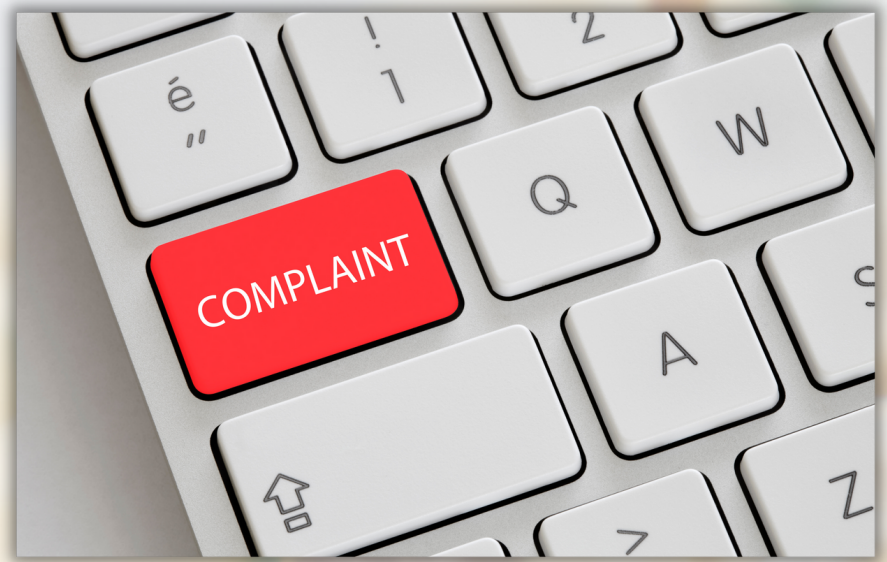




Do's and Don'ts of Making a Food Complaint



Do

- Make sure you've read the label and know the best before / use by dates and instructions for use
- Keep receipts
- Keep the food wrapper or container
- Keep food in the fridge or freezer, especially if the food smells or tastes 'off'
- Keep all of the food
- If your complaint relates to undercooked meat, freeze the food as soon as possible
- Contact Shared Regulatory Services' Food Safety Team as soon as possible

Don't

- Remove any item found in the food - leave it in place
- Put the item in your mouth or lick any of the food near it as this could affect any tests
- Allow the food to decompose any further - keep it in the fridge or freezer.
- Throw away any of the food.

